

A bad purchase on the internet.

Last Christmas I wanted to give my sister a present. She wanted a smartphone and I decided to give one to her. My colleague recommended two websites where I could buy it. She told me that these mobiles were good, modern and cheap. I spent 4 or 5 days looking for the most appropriate mobile. Finally I bought one. The website instructed me how to place an order online. I paid by credit card and some time later the phone was supposed to arrive home. It took a long time to arrive, about 45 days, although I was informed that in 20 days the mobile would be delivered. This was the first problem.

When I switched on the smartphone, I had the second problem, because everything was in Chinese and I had problems to read the instructions. After some attempts, I switched on the phone again and it worked, but only for 2 weeks. After this I wanted to take the phone back and I read how to do it. To get a refund was going to cost me more money than to buy a new one. I decided to give it away to my young cousin to play with it and I bought another mobile in a place which I could trust.

I think that I'll never buy a gadget on the Internet again. I'll go to the shop to do it and I'll look for one with a guarantee. If I had bought it in a shop I wouldn't have had all these problems.

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